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STUDY PROJECT

LEADERSHIP--DOES THE OFFICER CORPS TRULY CARE FOR THE ENLISTED SOLDIER

BY

LIEUTENANT COLONEL THOMAS W. BAKER

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USAWC MILITARY STUDIES PROGRAM PAPER

An Individual Study Project Intended for Publication

by

Lieutenant Colonel Thomas W. Baker

Colonel Timothy Tatum, FA Project Advisor

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U.S. Army War College Carlisle Barracks, Pennsylvania 17013 20 April 1987

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ABSTRACT

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The objectives of this study are to determine if today's officer corps is truly caring of enlisted soldiers and to address basic issues of leadership with respect to the perceived differences between the ideal and the actual as viewed by the senior noncommissioned officers attending the class of 1988 at the Sergeants Major Academy, Fort Bliss, Texas. Previous studies and relevent articles have been consulted. Data was gathered through a literature search and a survey instrument of US Army personnel. The study concludes that the senior NCO respondents are generally positive and sincere in their convictions.

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CHAPTER I

INTRODUCTION

The attitudes of soldiers have been a concern of the Army for a long time, especially when these attitudes are expressed by senior soldiers with many years of experience. Numerous attitude surveys have been conducted and many programs initiated in order to improve the attitudes of soldiers. The purpose of this survey is to determine if the majority of the officer corps are truly caring for enlisted soldiers, are good role models for enlisted soldiers, are unselfish, and provide noncommissioned officers an opportunity to develop their professional talents.

The students of the class of 1988 at the Sergeants Major Academy at Fort Bliss, Texas, provided the representative sample. The Sergeants Major Academy (USASMA) students were chosen because they represent the best of a highly professional noncommissioned officer corps. The students have recently completed challenging assignments and have served under officers of all ranks. Most analysts assume attitudes play a major role in determining the effectiveness of the soldier. When a soldier has a favorable attitude toward the Army, we assume that he/she will perform in a professional and effective manner. Selection for the USASMA, indicates that the students are successful in working with the officer corps and have a good attitude toward the Army. My survey instrument required USASMA students to answer specific

questions pertaining to officers in order to determine if today's Army officers are performing their duties as the senior leaders of the Army.

STATEMENT OF PROBLEM

The study seeks to determine whether senior NCO'S have positive (trusting, respectful) attitudes toward the officers who lead them.

BACKGROUND

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Historically, there have been periods during which it was considered undesirable to be critical of the Army Officer Corps. During these times it was downright unpatriotic to speak critically of the Army. More recently, it is not as unpopular or unpatriotic to speak ones' mind, even critically. In order to ensure validity of answers, all questionnaires were administered anonymously with no officers present and no identification information required.

HYPOTHESIS

The hypothesis is framed negatively:

That US Army Commissioned Officers are not good role models for enlisted soldiers; that officers are not truly caring for their soldiers; that officers are self-serving and concentrate too much energy on their own careers; that officers do not give NCO'S an opportunity to develop their professional talents; that officers demand loyalty without returning loyalty.

PURPOSE

The purpose of this Army War College study and the survey that was developed to support it is to specify the opinions and attitudes of a cross-section of the senior NCO Corps of the Army to determine to what extent they believe commissioned officers perform in their roles as senior decisionmakers and to determine if officers promote a climate that taps the potential of all soldiers. This study will provide information which may be appropriate in identifying systematic leadership strengths and weaknesses. The final objective is to determine if officer professional development study includes enough leadership training to pursuade officers of the need to care for the legitimate needs of soldiers and their families.

CHAPTER II

METHODOLOGY

Ideally, this study should survey both enlisted and officer soldiers who have reached a similar level of success in their careers. Such a methodology would involve separate but related surveys on a national basis. It was necessary to limit the scope of this study to a manageable level with a valid framework left for a follow-on study by others, who may obtain a complete picture of the overall population.

Several conventions were used to arrive at the survey population. First, the scope of the survey was limited to noncommissioned officers. Next "success" was determined to be the culmination of repeated external selections - finally with selection to attend the Sergeants Major Academy. The target population chosen was the active noncommissioned officers of the US Army Sergeants Major Academy Class of 1988. The target population is unique in that it represents a successful group which has made a positive career commitment to stay in the Army. Their level of success marks the population at close to the top of a pyramid - roughly the top 20% of the US Army Noncommissioned Officer Corps. This population should represent the Army's senior NCO corps.

Although not included in the formal analysis, I also administered the survey to fifty-four members of the US Army

War College Class of 1988. My intent was to see at a glance, if there were great differences between the officer and the senior NCO responses (To facilitate detailed analysis, histogram frequency information is included).

To gain an understanding of the problem, I conducted an extensive literature search concerning officer and NCO leadership issues and took part in numerous informal interviews with US Army War College (AWC) classmates who had recently commanded battalions. I also attended lectures and seminars concerning different leadership styles presented by the AWC.

The survey instrument was composed of 129 questions. Four questions described the population; questions 5 through 58 were the heart of the questionnaire; questions 59 through 127 were related questions and were used to amplify questions 5 through 58; questions 128 and 129 were subjective questions. Additionally, space was provided for spontaneous written comments. A Likert scale was employed. Five responses were possible for questions 5 through 127, ranging from very great extent to little or no extent. The biographical questions permitted comparison of responses of participants (i.e., Combat Arms NCO'S vs Combat Support NCO'S). Because of the limited number of respondents in other biographical areas, I compared respondents by career field.

The likelihood that a soldier might have served in combat with officers was considered but discarded because of the time lapse since the Vietnam War. Thus comparative differences in

officer leadership styles in peace time vs combat was not practical.

Response to the NCO questionnaire was exceptional. Of the 142 surveys dispersed, 141 were properly returned, which resulted in a return rate of over 99%. One questionnaire was discarded because each question was marked "C", indicating little or no serious thought on the part of the respondent. There was genuine enthusiasm on the part of the 141 respondents.

Many of them expressed interest in knowing the overall results of the survey.

The pretest for the questionnaire was accomplished by utilizing available senior NCO'S outside of the Sergeants Major Academy. As a result of the pretest, I made minor adjustments to instructions and questions. Upon completion of the pretest, the survey was sent to the US Army Soldier Support Center in Washington, D.C., the controlling and approving agency for Army personnel surveys. Another pretest was conducted involving available NCO'S. Final adjustments were made to the survey i strument based on recommendations from personnel of the Army Soldier Support Center. The instrument was assigned a survey number by the Soldier Support Center and then sent to Fort Bliss, Texas, to be administered to the NCO'S.

CHAPTER III

ANALYSIS OF QUESTIONNAIRE

In the following section the responses are analyzed on individual pages. For purposes of analysis, I have taken the responses under categories A and B as saying that the NCO'S see the statement as being mostly true or feeling positive about it. Categories D and E have been linked as being mostly negative or seeing the statement as essentially not true. Category C has been classified as a neutral response. This type of analysis works well for purposes of our discussion here but does not always paint an accurate picture. For instance, a respondent who marks "C" to a particular statement may be saying that the statement is mostly true concerning the officers he knows.

He may see this response as a generally positive feeling and not as a neutral statement.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	С	D	E

DERCENTAGES

5. Officers promote teamwork as loyal team players.

		<u> </u>	EKCENTA	363	
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	2.8	21.3	56.0	16.3	3.5
COMBAT ARMS	3.4	20.7	58.6	13.8	3.4
COMBAT SUPPORT	3.8	30.8	53.8	11.5	0
COMBAT SERVICE SUPPORT	2.0	18.0	52.0	22.0	6.0
OFFICER TOTALS	9.0	54.0	27.0	5.0	1.0

Teamwork and loyalty are necessary for any unit to accomplish its assigned missions. Successful officers must receive the wholehearted support and cooperation of their soldiers. Loyalty must be exercised up and down the chain of command. Training time must be devoted to team building. Less than 25% of the NCO'S surveyed felt that officers promote teamwork to a very great or great extent. Combat Support NCO'S rated officers slightly higher than the Combat Arms and Combat Service Support NCO'S.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	С	D	E

6. Officers are interested in maximizing the number of soldiers attending professional development courses.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>
NCO TOTALS	3.5	12.1	34.0	33.3	17.0
COMBAT ARMS	5.2	13.8	32.8	36.2	12.1
COMBAT SUPPORT	0	19.2	34.6	30.8	15.4
COMBAT SUPPORT SERVICES	2.0	8.0	38.0	32.0	20.0
OFFICERS	1.0	23.0	52.0	14.0	3.0

One of the keys to a strong and effective NCO Corps is maximizing the number of soldiers attending professional development courses. Professional development enhances Army readiness by fostering individual excellence. The Army's objective is that NCO'S should first be trained, then utilized and promoted, thereby linking successful completion of NCO courses to promotions. Such linkages help set standards and motivate soldiers to strive for excellence. Less than 16% of the NCO'S surveyed believed that officers were interested in soldier professional development to a great extent. Combat Arms and Combat Support NCO'S rated officers twice as high at roughly 19%, while Combat Service Support rated officers at 10%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	С	D	E

7. Company grade officers are too busy worrying about their careers to be concerned about enlisted soldiers.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	14.2	30.5	27.7	21.3	6.4
COMBAT ARMS	13.8	20.7	31.0	27.6	6.9
COMBAT SUPPORT	7.7	34.6	42.3	15.4	0
COMBAT SERVICE SUPPORT	18.0	36.0	18.0	18.0	10.0
OFFICER TOTALS	2.0	4.0	24.0	47.0	2.0

Ensuring that subordinates are properly cared for is a vital role of a leader. Selfless service is the cornerstone of a military career. First and foremost, an officer must achieve the respect of his soldiers based on his concern for their lives and their careers. Approximately 45% of the respondents thought company grade officers were too busy worrying about their own careers to be concerned about enlisted soldiers. Combat Support NCO'S rated officers at 27% (still high), while Combat Service Support NCO'S felt 46% of the officers were too preoccupied with their own careers to be greatly concerned about enlisted soldiers.

Very great extent	Great extent	Moderate extent	Some or slight extent	little or no extent	
A	В	С	D	E	

8. Field grade officers are too busy worrying about their careers to be concerned about enlisted soldiers.

	PERCENTAGES				
	A	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>
NCO TOTALS	14.9	27.0	33.3	19.9	5.0
COMBAT ARMS	17.2	27.6	32.8	19.0	3.4
COMBAT SUPPORT	3.8	23.1	34.6	26.9	11.5
COMBAT SERVICE SUPPORT	16.0	30.0	34.0	16.0	4.0
OFFICER TOTALS	4.0	9.0	29.0	45.0	11.0

Self-serving behavior is counterproductive to mission accomplishment and undermines the military and the officer corps. Military professionals must not only understand the laws and tactics of war; they must understand their responsibility to put their soldiers first. Approximately 42% of the NCO'S felt field grade officers put their own careers ahead of their enlisted soldiers. Combat Support NCO'S rated officers at 27%, which is considerably better then the other branches.

Very great extent	Great extent	Moderated extent	Some or slight extent	Little or no extent
А	В	С	D	E

9. Officers prefer to have enlisted disciplinary problems handled at the NCO level.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>
NCO TOTALS	9.9	28.4	36.9	18.4	6.4
COMBAT ARMS	8.6	29.3	37.9	19.0	5.2
COMBAT SUPPORT	3.8	42.3	34.6	15.4	3.8
COMBAT SERVICE SUPPORT	14.0	22.0	38.0	16.0	10.0
OFFICER TOTALS	4.0	44.0	27.0	18.0	5.0

Leaders of large organizations spend considerable time dealing with disciplinary problems. One useful tool for dealing with with this problem is to authorize subordinates to settle problems at their level. There should be regular interaction between officers and NCO'S concerning unit disciplinary problems. Less than 25% of the respondents felt officers would rather handle the majority of enlisted disciplinary problems.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent
A	В	С	D	E

10. Officers do not trust NCO'S. As a result, they do not give them the opportunity to exercise their professional talents.

	PERCENTAGES				
	A	<u>B</u>	<u>C</u>	$\overline{\mathtt{D}}$	E
NCO TOTALS	13.6	26.4	30.0	24.3	5.7
COMBAT ARMS	12.1	24.1	35.5	24.1	5.2
COMBAT SUPPORT	19,2	19.2	34.6	23.1	3.8
COMBAT SERVICE SUPPORT	14,0	30.0	20.0	28.0	8.0
OFFICER TOTALS	5.0	13.0	31.0	33.0	16.0

Just as a mature leader must make sound decisions, he must also trust the decisions made by others. Professional officers and NCO'S must share a common bond if they are to develop professional organizations. Over 40% of the respondents felt that officers lack trust in NCO'S in the decision making process. Combat Service Support NCO'S placed 44% of the officers in this category.

Very great	Great	Moderate	Some or	Little or	
extent	extent	extent	slight extent	no extent	
Α	В	С	D	E	

11. Officers are so concerned about personal ambitions they fail to develop organizations.

	PERCENTAGES				
	<u>A</u>	B	<u>C</u>	<u>D</u>	<u>E</u>
NCO TOTALS	7.1	27.9	34.3	27.1	3.6
COMBAT ARMS	8.8	21.1	33.3	29.8	7.0
COMBAT SUPPORT	3.8	26.9	34.6	30.8	3.8
COMBAT SERVICE SUPPORT	8.0	34.0	32.0	26.0	0
OFFICER TOTALS	2.0	7.0	33.0	38.0	18.0

Over one third of the respondents felt officers are so concerned about personal ambitions they fail to develop organizations.

Combat Service Support NCO'S place 42% of the officers in this category.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	
A	В	С	D	E	

12. Officers tend to be so egotistical that they become part of the problem rather than part of the solution.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	\overline{D}	2
NCO TOTALS	12.9	30.7	34.3	16.4	5.7
COMBAT ARMS	13.8	25.9	32.8	22.4	5.2
COMBAT SUPPORT	11.5	30.8	30.8	15.4	11.5
COMBAT SERVICE SUPPORT	14.0	36.0	36.0	10.0	4.0
OFFICER TOTALS	2.0	2.0	24.0	47.0	24.0

Leaders must subordinate their own ambitions and egos to the goals of the unit they lead. Over 43% of the NCO'S felt officers are unable to subvert their egocentricity ambitions to ensure that their units are properly developed. Fifty percent of the Combat Service Support NCO'S felt officers were not serving selflessly.

Very great	Great	Moderate	Some or slight extent	Little or
extent	extent	extent		no extent
Α	В	С	D	E

13. Officers are loyal to enlisted soldiers.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	D	E
NCO TOTALS	2.1	3.5	32.6	46.1	15.6
COMBAT ARMS	3.4	0	37.9	39.7	19.0
COMBAT SUPPORT	0	11.5	42.3	38.5	7.7
COMBAT SERVICE SUPPORT	0	4.0	22.0	58.0	16.0
OFFICER TOTALS	47.0	35.0	11.0	5.0	2.0

Loyalty to ones subordinates is an essential component of team building and unit cohesion. A leader should look for ways to demonstrate loyalty. Less than 6% of the respondents felt officers are loyal to enlisted soldiers. Sixty two percent felt officers were only slightly loyal to enlisted soldiers. More than 74% of the Combat Service Support NCO'S felt officers were not very loyal to enlisted soldiers.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

14. Officers talk down to enlisted soldiers.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	19.1	29.8	24.8	20.6	5.7
COMBAT ARMS	19.0	22.4	27.6	25.9	5.2
COMBAT SUPPORT	15.4	34.6	34.6	3.8	11.5
COMBAT SERVICE SUPPORT	18.0	36.0	18.0	24.0	4.0
OFFICER TOTALS	5.0	5.0	45.0	38.0	4.0

There are various means of communication to interact creatively with subordinates. Leaders must be careful to effectively communicate with soldiers without discrediting them.

Communication should provide direction not stress.

Approximately 50% of the respondents felt officers talk down to enlisted soldiers to a great or very great extent. Fifty four percent of the Combat Service Support NCO'S felt officers need to be more considerate in their communicative skills.

• •	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

15. Officers consider family needs of soldiers when requiring extended duty days.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	D	<u>E</u>
NCO TOTALS	0.7	8.0	29.0	35.5	26.8
COMBAT ARMS	1.8	5.3	36.8	28.1	28.1
COMBAT SUPPORT	0	16.0	16.0	44.0	24.0
COMBAT SERVICE SUPPORT	0	8.0	24.0	42.0	26.0
OFFICER TOTALS	2	11.0	44.0	36.0	2.0

Army leadership recognizes that families have an important impact on the Army's ability to accomplish its mission. The era of the all volunteer force requires Army leaders to be more attentive to the needs of enlisted family members. Less than 9% of the respondents felt officers consider family needs prior to requiring enlisted soldiers to work long hours. Sixty-eight percent of the Combat Support and Combat Service Support NCO'S felt officers show only slight concern for the families of NCO'S when requiring extended hours.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	C	D	E

16. Officers promote a proper ethical climate.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	E
NCO TOTALS	2.1	29.8	47.5	18.4	2.1
COMBAT ARMS	5.2	27.6	50.0	13.8	3.4
COMBAT SUPPORT	0	50.0	38.5	11.5	0
COMBAT SERVICE SUPPORT	0	22.0	48.0	28.0	2.0
OFFICER TOTALS	11.0	55.0	31.0	4.0	0

Ethical standards must be clear cut, leaving no room for doubt about which standards apply to any given situation. Subordinates must never be encouraged to behave unethically to facilitate mission accomplishment. Officers must require the same standards of conduct and behavior of all soldiers. Thirty percent of the respondents felt officers promote the proper ethical climate to a very great or great extent. Approximately 20% of the NCO'S did not feel that officers promote the proper ethical climate. Fifty percent of the Combat Support NCO'S felt that officers promote the proper ethical climate.

Very great Gre	at Moderate	Some or	Little or
extent ext	ent extent	slight extent	no extent
A B	C	D	E

17. Officers are worthy role models for junior NCO'S

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	2.1	5.7	33.3	36.2	22.7
COMBAT ARMS	3.4	5.2	39.7	29.3	22.4
COMBAT SUPPORT	0	7.7	38.5	38.5	15.4
COMBAT SERVICE SUPPORT	2.0	6.0	24.0	42.0	26.0
OFFICER TOTALS	5.0	49.0	36.0	7.0	2.0

Leaders must be committed to and possess professional character traits. They must create and sustain a leadership climate in which people will learn that mistakes lead to experience thus encouraging subordinates to develop to their full potential.

Less than 8% of the respondents felt officers were worthy role models for junior NCO'S. Sixty Eight percent of the Combat Service Support NCO'S felt officers were not worthy role models.

Very great	Great	Moderate	Some or	Little or	_
extent	extent	extent	slight exten t	no extent	
Α	В	С	D	E	

18. Officers promote among senior NCO'S a sense of belonging and trust.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	D	$\underline{\mathbf{E}}$
NCO TOTALS	2.1	8.5	41.8	31.2	16.3
COMBAT ARMS	3.4	12.1	44.8	25.9	13.8
COMBAT SUPPORT	0	11.5	53.8	23.1	11.5
COMBAT SERVICE SUPPORT	2.0	2.0	36.0	40.0	20.0
OFFICER TOTALS	5.0	33.0	45.0	16.0	0

Extensive research has been conducted to identify factors which ause personnel to become disenchanted with and leave the military service. Stated differently, to ensure that our Army is successful in retaining the "cream of the crop", leaders must ensure that each NCO has a sense of belonging and trust.

Less than 11% of the respondents felt officers were promoting a sense of belonging and trust among senior NCO'S. Sixty percent of the Combat Service Support NCO'S felt officers did not promote a sense of belonging and trust among senior NCO'S. About 39% of the Combat Arms NCO'S did not believe officers met above expectations.

Very great	Great	Moderate	Some or	Little or	
extent	extent	extent	slight extent	no extent	
Α	В	С	D	E	

19. When there is a crisis, officers withdraw and look for someone to blame.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	D	E
NCO TOTALS	15.6	26.4	34.3	19.3	4.3
COMBAT ARMS	13.8	25.9	34.5	22.4	3.4
COMBAT SUPPORT	23.1	11.5	42.3	7.7	15.4
COMBAT SERVICE SUPPORT	14.3	30.6	32.7	22.4	0
OFFICER TOTALS	0	3.0	23.0	40.0	33.0

No matter how well a leader anticipates problems, crises will occur. In times of crisis, the leader must assume responsibility and handle the situation. Over 41% of the respondents felt that in a crisis officers withdraw and look for someone to blame. More than 39% of the Combat Arms NCO'S felt that officers withdraw and over 45% of the Combat Service Support NCO'S felt the same way. Twenty three percent of all respondents believed officers would do all right in a crisis.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent
A	В	C	D	E

20. Officers allow NCO'S little freedom to deviate.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	<u>E</u>
NCO TOTALS	5.7	27.7	42.6	19.1	5.0
COMBAT ARMS	5.2	27.6	44.8	17.2	5.2
COMBAT SUPPORT	3.8	38.5	38.5	11.5	7.7
COMBAT SERVICE SUPPORT	6.0	22.0	40.0	28.0	4.0
OFFICER TOTALS	0	20.0	40.0	32.0	7.0

The best leaders are those who are interested in new ideas and who have open minds. They allow subordinates flexibility in the development of new approaches. Over 33% of the respondents felt officers allowed little freedom to develop their own ideas.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	C	D	E

21. Officers are flexible and shift in style and emphasis to suit the situation.

	PERCENTAGES					
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathtt{D}}$	$\underline{\mathbf{E}}$	
NCO TOTALS	1.4	14.9	40.4	39.7	3.5	
COMBAT ARMS	1.7	13.8	41.4	41.4	1.7	
COMBAT SUPPORT	0	19.2	34.6	42.3	3.8	
COMBAT SERVICE SUPPORT	2.0	14.0	44.0	36.0	4.0	
OFFICER TOTALS	0	36.0	42.0	20.0	2.0	

Every officer, from the highest ranking general to the platoon leader, must do some planning. While planning is important, it can not be separated from the requirement to be flexible, to have the ability to shift in style and emphasis in order to suit ever changing situations. Less than 17% of the respondents felt that officers were flexible. More than 43% felt officers lacked flexibility. Combat Service Support NCO'S felt that officers were the least flexible at 46%.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	
A	В	С	D	E	

22. Officers respect the judgment of senior NCO'S.

	PERCENTAGES					
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	<u>E</u>	
NCO TOTALS	0	27.0	50.4	16.3	6.4	
COMBAT ARMS	0	29.3	55.2	8.6	6.9	
COMBAT SUPPORT	0	42.3	42.3	15.4	0	
COMBAT SERVICE SUPPORT	0	20.0	48.0	22.0	10.0	
OFFICER TOTALS	7.0	47.0	31.0	15.0	0	

Leaders must trade ideas with subordinates and let them know that their ideas really count. Twenty seven percent of the respondents felt officers respect the judgment of senior NCO'S to a great extent. Combat support NCO'S rated officers the highest in this category at 42.3%. Combat Service Support NCO'S rated officers the lowest at 20%. None of the NCO respondents gave officers the highest possible rating.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent
A	В	С	D	E

23. There is a noticeable sense of team play and sharing of responsibility when an officer is in charge.

	PERCENTAGES				
	A	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	1.4	8.6	40.0	37.1	12.9
COMBAT ARMS	1.7	10.3	41.4	29.3	17.2
COMBAT SUPPORT	0	7.7	53.8	30.8	7.7
COMBAT SERVICE SUPPORT	2.0	6.0	36.0	44.0	12.0
OFFICER TOTALS	4.0	27.0	47.0	20.0	2.0

Teamwork is an essential component of the Army. Each soldier must share responsibility for mission accomplishment. Ten percent of the respondents believed there is a noticeable sense of team play and sharing of responsibility when an officer is in charge. Fifty percent ranked officers in the lower half of this category.

Very great	Great	Moderate	Some of	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

24. Officers inspire trust and confidence in enlisted soldiers.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\underline{\mathtt{D}}$	E
NCO TOTALS	0	7.1	44.7	37.6	10.6
COMBAT ARMS	0	10.3	46.6	32.8	10.3
COMBAT SUPPORT	0	7.7	57.7	30.8	3.8
COMBAT SERVICE SUPPORT	0	4.0	38.0	44.0	14.0
OFFICER TOTALS	7.0	29.0	50.0	13.0	0

Trust and confidence is based on judgment, knowledge, and experience. It grows out of interaction, shared goals and concerns, shared information, and a realistic awareness of what is possible. To be truly effective, a leader must promote trust and confidence in his men. Slightly more than 7% of the respondents felt officers inspire a great deal of trust and confidence among their men. Nearly 50% of the NCO'S gave officers a negative rating in this area.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

25. Officers seldom admit mistakes.

	PERCENTAGES					
	A	<u>B</u>	<u>C</u>	D	Ē	
NCO TOTALS	19.1	31.2	22.7	24.1	2.8	
COMBAT ARMS	13.8	29.3	25.9	29.3	1.7	
COMBAT SUPPORT	19.2	34.6	15.4	23.1	7.7	
COMBAT SERVICE SUPPORT	24.0	30.0	26.0	18.0	2.0	
OFFICER TOTALS	4.0	33.0	27.0	29.0	7.0	

A good role model possesses the ability to admit mistakes.

Sometimes a simple "That was my fault" can go a long way towards establishing a stress free environment. The "zero defects" mentality has no place in the modern Army. Over 50% of the respondents felt officers, to a great extent, seldom admit mistakes. Combat Support and Combat Service Support NCO'S rated officers slightly lower in this category.

Very great Gre	eat Moderate	Some or	Little or
extent ext	ent extent	slight extent	no extent
A I	з с	D	E

26. Officers do not allow NCO'S to make independent decisions when reporting unit statistics to a higher headquarters.

	PERCENTAGES					
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathbf{D}}$	E	
NCO TOTALS	21.3	36.9	24.1	12.1	5.7	
COMBAT ARMS	17.2	37.9	22.4	15.5	6.9	
COMBAT SUPPORT	26.9	26.9	26.9	15.4	3.8	
COMBAT SERVICE SUPPORT	20.0	42.0	26.0	6.0	6.0	
OFFICER TOTALS	7.0	38.0	31.0	16.0	7.0	

In order for NCO'S to be effective, they must have the ability to make independent decisions when the need arises. Over 58% of the respondents felt officers do not allow NCO'S the freedom to make independent decisions when reporting to higher headquarters. Sixty-two percent of the Combat Service Support NCO'S gave officers a negative rating in this category. Less than 18% of the NCO'S felt NCO'S could make independent decisions.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or
A	В	C	D	E

27. Officers make decisions with little or no regard to the personal needs or feelings of the enlisted soldiers.

	PERCENTAGES					
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>	
NOC TOTALS	11.3	27.0	39.7	18.4	3.5	
COMBAT ARMS	12.1	17.2	44.8	20.7	5.2	
COMBAT SUPPORT	7.7	42.3	23.1	19.2	7.7	
COMBAT SERVICE SUPPORT	14.0	26.0	44.0	16.0	0	
OFFICER TOTALS	0	9.0	22.0	53.0	16.0	

Leaders must be attentive to the personal needs and feelings of the enlisted soldier. Slightly less than 39% of the respondents felt officers to a great extent make decisions with little or no regard to the needs of soldiers. Fifty percent of the Combat Support officers were in this category. Slightly less than 22% of the NCO'S scored officers in the lower half of the possible responses.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	С	D	E

28. Officers motivate subordinates to perform to their maximum level.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>
NCO TOTALS	2.8	9.9	36.9	36.9	13.5
COMBAT ARMS	3.4	13.8	39.7	34.5	8.6
COMBAT SUPPORT	0	11.5	50.0	23.1	15.4
COMBAT SERVICE SUPPORT	4.0	6.0	28.0	44.0	18.0
OFFICER TOTALS	5.0	33.0	49.0	13.0	0

Effective leadership requires leaders to motivate subordinates to perform to their maximum. Slightly more than 12% of the respondents felt officers motivate subordinates to a great or very great extent. Combat Arms NCO'S rated officers higher at more than 17%. Over 50% of the NCO'S felt officers motivate soldiers to some or little extent. Sixty-two percent of the Combat Service Support NCO'S gave officers a negative rating in this category.

Very great	Great	Moderate	Some or	little or
e xtent	extent	extent	slight extent	no extent
Α	В	С	D	E

29. Officers tend to cover up incidents that will make them look bad.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	28.4	34.0	20.6	12.8	4.3
COMBAT ARMS	34.5	29.3	22.4	10.3	3.4
COMBAT SUPPORT	19.2	30.8	26.9	15.4	7.7
COMBAT SERVICE SUPPORT	28.0	38.0	18.0	12.0	4.0
OFFICER TOTALS	2.0	9.0	35.0	36.0	15.0

Leaders must not only talk about integrity, they must practice integrity, both personally and institutionally. Over 62% of the respondents felt officers, to great or very great extent, tend to cover up incidents that make them look bad. Combat Service Support NCO'S rated officers lower at 66%.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent
A	В	С	D	E

30. Officers recognize good work and ensure it is rewarded to motivate further improvement.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	2.1	20.7	53.6	20.7	2.9
COMBAT ARMS	3.5	24.6	52.6	17.5	1.8
COMBAT SUPPORT	0	30.8	42.3	23.1	3.8
COMBAT SERVICE SUPPORT	2.0	12.0	60.0	22.0	4.0
OFFICER TOTALS	7.0	40.0	45.0	7.0	0

It is important for leaders at all levels to recognize good work and ensure it is rewarded. Slightly less than 23% of the respondents felt officers reward good work to a great or very great extent. Combat Service Support NCO'S rated officers less at 14%. Combat Support NCO'S rated officers the highest at 30.8%. Most of the opinions in this category were in the neutral zone between 42% and 60%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

31. Officers set the example for personal fitness.

	PERCENTAGES				
	A	<u>B</u>	<u>C</u>	D	E
NCO TOTALS	4.3	22.0	40.0	23.4	9.9
COMBAT ARMS	8.6	27.6	44.8	10.3	8.6
COMBAT SUPPORT	3.8	30.8	38.5	23.1	3.8
COMBAT SERVICE SUPPORT	0	12.0	36.0	36.0	16.0
OFFICER TOTALS	11.0	49.0	36.0	4.0	0

There is a close relationship between physical fitness and physical and mental vigor. Leaders who fully understand the importance of physical fitness set examples which inspire subordinates who are not physically fit. Respondents felt that slightly more than 26% of the officers set the example to a great or very great extent. Combat Support NCO'S rated officers the highest at slightly more than 34%. Combat Service Support rated officers at only 12%.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or
A	В	C	D	E

32. Officers take credit for accomplishments that belong to subordinates.

	PERCENTAGES					
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>	
NCO TOTALS	19.9	29.8	28.4	14.9	7.1	
COMBAT ARMS	19.0	24.1	37.9	15.5	3.4	
COMBAT SUPPORT	23.1	26.9	26.9	11.5	11.5	
COMBAT SERVICE SUPPORT	18.0	36.0	20.0	16.0	10.0	
OFFICER TOTALS	2.0	13.0	40.0	33.0	13.0	

Wise and secure leaders give credit where credit is due.

Over 50% of the NCO respondents felt that officers take credit

for accomplishments that belong to subordinates. Combat Service

Support NCO'S rated officers at 54%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

33. Officers are intolerant of subordinates' mistakes and failures.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	6.4	35.7	34.3	19.3	4.3
COMBAT ARMS	10.3	31.0	34.5	24.1	0
COMBAT SUPPORT	3.8	46.2	38.5	3.8	7.7
COMBAT SERVICE SUPPORT	2.0	36.0	34.0	20.0	8.0
OFFICER TOTALS	0	7.0	53.0	33.0	7.0

Mistakes lead to experience; experience leads to efficiency. Leaders should not stifle initiative by being intolerant of subordinates' mistakes. More than 42% of the respondents felt officers were intolerant of their mistakes. Least positive were the Combat Support NCO'S at 50%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	${f E}$

34. Officers care more about staying ahead of peers than caring for the enlisted soldier.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	<u>E</u>
NCO TOTALS	17.7	35.5	29.8	12.1	5.0
COMBAT ARMS	19.0	27.6	32.8	15.5	5.2
COMBAT SUPPORT	7.7	38.5	34.6	11.5	7.7
COMBAT SERVICE SUPPORT	22.0	38.0	28.0	8.0	4.0
OFFICER TOTALS	0	13.0	27.0	38.0	22.0

This question is similar to #7, #8, and #11 in that it concerns misplaced ambition. More than 53% of the respondents felt officers cared more about staying ahead of peers than caring for soldiers. Least positive were the Combat Service Support NCO'S at 60%. Only slightly more than 17% of the NCO'S were positive on this issue.

Very great	Great	Moderate	Some or	Little or	
extent	extent	extent	slight extent	no extent	
Α	В	C	D	E	

35. Officers demand the complete loyalty of their soldiers but are unwilling to return it.

	PERCENTAGES				
	A	<u>B</u>	<u>C</u>	<u>D</u>	Ē
NCO TOTALS	13.5	39.7	26.2	17.0	3.5
COMBAT ARMS	12.1	41.4	22.4	19.0	5.2
COMBAT SUPPORT	7.7	50.0	26.9	11.5	3.8
COMBAT SERVICE SUPPORT	20.0	30.0	30.0	18.0	2.0
OFFICER TOTALS	0	7.0	25.0	36.0	31.0

This question is similar to #5 and #13 in that it concerns lack of loyalty on the part of officers. Over 53% of the respondents felt officers demanded loyalty from soldiers but were unwilling to return it. Combat Support NCO'S were the least positive at 57%. Slightly more than 20% of all NCO'S were positive on this issue.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

36. In a crisis, officers are decisive in meeting the demands of the situation.

	PERCENTAGES				
	A	<u>B</u>	<u>c</u>	<u>D</u>	E
NCO TOTALS	5.0	23.6	55.0	15.7	0.7
COMBAT ARMS	1.8	26.3	52.6	19.3	0
COMBAT SUPPORT	11.5	19.2	57.7	7.7	3.8
COMBAT SERVICE SUPPORT	6.0	26.0	54.0	14.0	0
OFFICER TOTALS	4.0	47.0	42.0	7.0	0

Leadership during a crisis requires flexibility and innovation. Even when options are few, the leader must be decisive. More than 28% of the respondents felt officers are decisive. Combat Service Support NCO'S ranked officers the highest at 34%.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or	
Α	В	С	D	E	

37. Officers do not rely on the expertise of NCO'S during field training.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	D	E
NCO TOTALS	5.0	27.3	30.9	25.9	10.8
COMBAT ARMS	6.9	27.6	29.3	27.6	8.6
COMBAT SUPPORT	0	28.0	40.0	20.0	12.0
COMBAT SERVICE SUPPORT	6.1	24.5	28.6	26.5	14.3
OFFICER TOTALS	0	9.0	22.0	49.0	20.0

NCO'S must be given the chance to display their expertise.

Rather then dominate field training, the effective leader uses this training as a tool to develop subordinates into effective leaders. Effectiveness increases as subordinates develop into initiators rather than reactors. Over 32% of the respondents felt officers do not rely on the expertise of the NCO'S. Combat Arms NCO'S were the most negative on this question.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	
A	В	С	D	E	

38. An officer's interest in his soldiers' welfare is the main factor in winning their confidence.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	$\overline{\mathtt{D}}$	<u>E</u>
NCO TOTALS	18.6	26.4	27.9	21.4	5.7
COMBAT ARMS	15.5	31.0	24.1	20.7	8.6
COMBAT SUPPORT	15.4	38.5	30.8	15.4	0
COMBAT SERVICE SUPPORT	26.5	16.3	30.6	22.4	4.1
OFFICER TOTALS	18.0	50.0	20.0	7.0	0

This question is similar to #7, #8, #27, and #34 in that it concerns caring for soldiers. Forty five percent of the NCO'S felt that officers show an interest in the welfare of their soldiers.

Very great extent	Great extent	Moderate	Some or slight extent	Little or
A	В	C	D D	E

39. Officers are eager to help soldiers with problems related to their personal welfare.

	PERCENTAGES				
	<u>A</u>	B	<u>C</u>	D	$\underline{\mathbf{E}}$
NCO TOTALS	3.5	10.6	50.4	27.7	7.8
COMBAT ARMS	3.4	12.1	53.4	22.4	8.6
COMBAT SUPPORT	7.7	7.7	57.7	26.9	0
COMBAT SERVICE SUPPORT	2.0	12.0	48.0	26.0	12.0
OFFICER TOTALS	4.0	33.0	47.0	16.0	0

This question is similar to #7, #8, #27, #34, and #38 in that it concerns caring for the personal welfare of soldiers. Only slightly more than 14% of the respondents felt officers help soldiers to a great or very great extent. Over 35% of the respondents were negative on this question. Combat Service Support were the least positive at 38%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

40. Officers keep soldiers informed of policies and practices which affect them.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	<u>E</u>
NCO TOTALS	4.3	17.0	45.4	24.1	9.2
COMBAT ARMS	6.9	20.7	43.1	24.1	5.2
COMBAT SUPPORT	3.8	26.9	34.6	26.9	7.7
COMBAT SERVICE SUPPORT	2.0	8.0	50.0	24.0	16.0
OFFICER TOTALS	4.0	31.0	44.0	20.0	2.0

Leaders must be sensitive to gaps in the communication process in large organizations. Clear communication of facts concerning soldiers are essential to success. Slightly more than 21% of the respondents felt officers keep soldiers informed. Combat Service Support NCO'S were the least positive on this question at only 10%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

41. Officers seldom belittle NCO'S in the presence of enlisted soldiers.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	E
NCO TOTALS	6.4	24.1	34.0	27.7	7.8
COMBAT ARMS	8.6	24.1	36.2	22.4	8.6
COMBAT SUPPORT	7.7	30.8	26.9	23.1	11.5
COMBAT SERVICE SUPPORT	4.0	20.0	36.0	34.0	6.0
OFFICER TOTALS	2.0	40.0	27.0	20.0	11.0

Honesty and frankness are essential to clear communication.

Leaders must never belittle NCO'S in front of their subordinates.

Over 30% of the respondents felt officers to a great or very great extent seldom belittle NCO'S. Combat Service Support NCO'S were the most negative on this question. Forty percent believed officers do belittle NCO'S to some extent.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	
A	В	С	D	E	

42. Officers set the example for military appearance.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathbf{D}}$	<u>E</u>
NCO TOTALS	5.0	14.9	37.6	24.8	17.7
COMBAT ARMS	8.6	10.3	37.9	32.8	10.3
COMBAT SUPPORT	7.7	11.5	46.2	19.2	15.4
COMBAT SERVICE SUPPORT	0	18.0	36.0	20.0	26.0
OFFICER TOTALS	9.0	53.0	31.0	5.0	0

Leaders must set the appearance for military appearance. Less than 20% of the respondents felt officers do what is necessary to set the appearance standard. Combat Service Support NCO'S were the most negative on this question. Forty-six percent of the NCO'S believed officers to some or little extent set the example.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

43. Officers accept any missions from higher headquarters regardless of the organization's ability to perform them.

PERC	ENT	rages	

	A	B	<u>C</u>	<u>D</u>	E
NCO TOTALS	29.1	41.8	19.1	7.1	2.8
COMBAT ARMS	25.9	41.4	20.7	10.3	1.7
COMBAT SUPPORT	23.1	38.5	26.9	7.7	3.8
COMBAT SERVICE SUPPORT	38.0	44.0	10.0	4.0	4.0
OFFICE TOTALS	4.0	33.0	40.0	16.0	7.0

Missions that are beyond the scope of an organization's ability can put unnecessary pressure on subordinates, causing them to commit unethical acts and to compromise their values.

Acceptance of these missions can be more damaging than beneficial to the unit. Over 70% of the respondents felt officers accept missions beyond the organization's ability to perform. Eighty—two percent of the Combat Service Support NCO'S believed the same about officers.

Very great	Great	Moderate	Some or	Little or	
extent	extent	extent	slight extent	no extent	
Α	В	С	D	E	

44. Officers like NCO'S to have a "take-charge" attitude.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\underline{\mathtt{D}}$	<u>E</u>
NCO TOTALS	20.6	27.7	33.3	16.3	2.1
COMBAT ARMS	19.0	37.9	29.3	12.1	1.7
COMBAT SUPPORT	38.5	19.2	30.8	11.5	0
COMBAT SERVICE SUPPORT	14.0	24.0	36.0	22.0	4.0
OFFICER TOTALS	0	15.0	65.0	16.0	4.0

Leadership no only requires strength, it demands strength.

Taking charge when necessary and making one's ideas known are essential traits of good leaders. Over 47% of the respondents felt officers want NCO'S to have a "take-charge" attitude to a great or very great extent. Combat Service Support respondents were the least positive on this issue at 38%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

45. Officers usually want to chair junior enlisted promotion boards.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathtt{D}}$	<u>E</u>
NCO TOTALS	2.1	7.9	10.7	21.4	57.9
COMBAT ARMS	1.7	6.9	10.3	22.4	58.6
COMBAT SUPPORT	4.0	20.0	16.0	16.0	44.0
COMBAT SERVICE SUPPORT	2.0	4.0	10.0	18.0	66.0
OFFICER TOTALS	0	11.0	13.0	36.0	40.0

Leaders generally want to be associated with and participate in success. Promotion is one technique for recognizing the accomplishments of subordinates. Promotion boards chaired by senior NCO'S allow the NCO Corps to establish its own promotion standards, ensuring only soldiers who meet the standard are selected. Over 78% of the respondents answered this question positively.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	_

46. Officers can be counted on to stand up to superiors on behalf of their subordinates.

	PERCENTAGES				
	<u>A</u>	B	<u>c</u>	<u>D</u>	<u>E</u>
NCO TOTALS	1.4	6.4	32.6	39.0	20.6
COMBAT ARMS	1.7	5.2	43 !	34.5	15.5
COMBAT SUPPORT	3.8	7.7	42.3	23.1	23.1
COMBAT SERVICE SUPPORT	0	8.0	20.0	46.0	26.0
OFFICER TOTALS	5.0	25.0	47.0	20.0	2.0

Loyalty to subordinates is an essential component of team building and unit cohesion. A leader must be loyal to his people and willing to stand up to superiors on their behalf. Less than 8% of the respondents felt officers would be willing to confront superiors on their behalf. The least positive responses were from Combat Service Support NCO'S. Seventy-two percent of them felt that officers could not be counted on.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

47. Officers believe the identification of qualified soldiers for promotion is their responsibility.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathtt{D}}$	E
NCO TOTALS	5.7	20.6	30.5	29.8	13.5
COMBAT ARMS	6.9	20.7	27.6	32.8	12.1
COMBAT SUPPORT	3.8	26.9	26.9	26.9	15.4
COMBAT SERVICE SUPPORT	6.0	18.0	30.0	30.0	16.0
OFFICER TOTALS	0	22.0	36.0	38.0	4.0

This question is similar to #45 in that it concerns responsibility for soldier promotions. Over 26% of the respondents felt officers believe they are responsible for identifying qualified soldiers to a great or very great extent.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent
A	В	С	D	E

48. Officers seek the recommendations of their NCO support chain concerning the welfare of enlisted soldiers.

	PERCENTAGES				
	A	<u>B</u>	<u>C</u>	D	E
NCO TOTALS	7.8	23.4	44.0	21.3	3.5
COMBAT ARMS	8.6	20.7	55.2	15.5	0
COMBAT SUPPORT	11.5	23.1	53.8	7.7	3.8
COMBAT SERVICE SUPPORT	6.0	28.0	28.0	32.0	6.0
OFFICER TOTALS	16.0	38.0	33.0	11.0	2.0

Responsibility for soldier welfare must be shared between officers and NCO'S. Over 31% of the respondents felt officers seek NCO recommendations concerning soldiers. Combat Support and Combat Service Support NCO'S were more positive on this issue at 34%.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	_
A	В	С	D	Е	

49. Officers accept suggestions from NCO'S concerning UCMJ actions.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	12.1	30.5	39.0	14.2	4.3
COMBAT ARMS	15.5	32.8	39.7	10.3	1.7
COMBAT SUPPORT	15.4	38.5	38.5	7.7	0
COMBAT SERVICE SUPPORT	8.0	24.0	36.0	22.0	10.0
OFFICER TOTALS	9.0	47.0	35.0	7.0	2.0

Leaders are responsible for disciplining those soldiers whose behavior is not up to standards. A soldier's first line supervisor must be directly involved in UCMJ actions. Over 42% of the respondents felt officers accept the suggestions of NCO'S when administering UCMJ procedures. Combat Service Support respondents were the least positive at 32%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

50. Officers do not allow NCO'S to question junior enlisted soldiers during UCMJ procedures.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathcal{D}}$	E
NCO TOTALS	4.3	9.9	32.6	31.9	21.3
COMBAT ARMS	3.4	8.6	29.3	36.2	22.4
COMBAT SUPPORT	7.7	23.1	34.6	23.1	11.5
COMBAT SERVICE SUPPORT	4.0	4.0	36.0	30.0	26.0
OFFICER TOTALS	4.0	18.0	22.0	35.0	22.0

This question is similar to #49 in that it concerns participation in UCMJ actions. Responses were generally the same except Combat Arms (12%) and Combat Service Support NCO'S (8%) were less positive in this area.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

51. Officers seek the recommendation of NCO'S concerning enlisted promotions.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E
NCO TOTALS	12.8	31.9	40.4	12.1	2.8
COMBAT ARMS	17.2	39.7	34.5	8.6	0
COMBAT SUPPORT	11.5	30.8	38.5	19.2	0
COMBAT SERVICE SUPPORT	10.0	22.0	46.0	14.0	8.0
OFFICE TOTALS	22.0	36.0	38.0	7.0	0

This question is similar to #45 and #47 in that it concerns enlisted promotions. Over 44% of the respondents felt positive about officers seeking NCO recommendations concerning enlisted promotions.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

52. Officers seek the interpretations of NCO'S regarding Army rules and regulations.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	$\overline{\mathcal{D}}$	E
NCO TOTALS	5.0	21.3	34.8	27.0	12.1
COMBAT ARMS	6.9	25.9	37.9	22.4	6.9
COMBAT SUPPORT	7.7	11.5	30.8	30.8	19.2
COMBAT SERVICE SUPPORT	2.0	20.0	34.0	32.0	12.0
OFFICER TOTALS	5.0	25.0	38.0	25.0	5.0

NCO'S must possess expertise in a wide range of military subjects, both technical and non-technical. They must be competent in the skills that are required in their MOS, regardless of whether or not their skills are utilized in every assignment. Over 26% of the respondents felt officers seek NCO expertise to a great or very great extent. Combat Arms NCO'S were the most positive on this issue (32%), while Combat Support NCO'S were the least positive (22%).

<u>-</u>	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

53. Officers make an effort to improve the lives of soldiers and their families.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>C</u>	D	<u>E</u>
NCO TOTALS	2.8	10.6	45.4	27.7	13.5
COMBAT ARMS	5.2	17.2	41.4	24.1	12.1
COMBAT SUPPORT	3.8	11.5	53.8	23.1	7.7
COMBAT SERVICE SUPPORT	0	4.0	46.0	34.0	16.0
OFFICER TOTALS	9.0	40.0	36.0	13.0	2.0

The Army is committed to making life better for the Army family. An unhappy military family leads to an unhappy and disillusioned soldier. Less than 14% of the respondents felt officers make the necessary effort to improve the lives of soldiers and their families. Combat Arms NCO'S (22.4%) were the most positive while Combat Service Support NCO'S (4%) were the least positive.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
A	В	С	D	E

54. Officers do not take a personal interest to ensure NCO housing needs are satisfactory.

		<u>P1</u>	ERCENTA	GES	
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	E
NCO TOTALS	10.6	22.7	29.1	22.7	14.9
COMBAT ARMS	8.6	13.8	34.5	24.1	19.0
COMBAT SUPPORT	7.7	38.5	26.9	15.4	11.5
COMBAT SERVICE SUPPORT	14.0	24.0	26.0	24.0	12.0
OFFICER TOTALS	4.0	11.0	25.0	51.0	9.0

Officers should strive for the best living conditions for their subordinates. Over 33% of the respondents believe officers do not take enough of an interest in the housing needs of NCO'S. Combat Support NCO'S (46.2%) were the least positive in this area.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	C	D	E

55. Officers support the Noncommissioned Officer Professional Development Program (NCODP) to strengthen and enhance NCO leadership.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	D	<u>E</u>
NCO TOTALS	6.4	22.0	34.8	20.6	16.3
COMBAT ARMS	10.3	24.1	34.5	13.8	17.2
COMBAT SUPPORT	7.7	15.4	42.3	26.9	7.7
COMBAT SERVICE SUPPORT	0	24.0	34.0	22.0	20.0
OFFICER TOTALS	7.0	36.0	47.0	9.0	0

The second of th

This question is similar to #6 in that it concerns NCO professional development. Over 28% of the respondents felt officers support NCODP to a great or very great extent. Combat Support NCO'S rated officers slightly lower than the total population at 23.1%.

Very great extent	Great extent	Moderate extent	Some or slight extent	Little or no extent	
Α	В	С	D	E	

56. Officers ensure that good food and mess facilities are available to enlisted soldiers.

	PERCENTAGES				
	<u>A</u>	<u>B</u>	<u>c</u>	<u>D</u>	E
NCO TOTALS	3.5	15.6	44.7	24.1	12.1
COMBAT ARMS	5.2	19.0	44.8	25.9	5.2
COMBAT SUPPORT	3.8	7.7	61.5	26.9	0
COMBAT SERVICE SUPPORT	2.0	18.0	32.0	22.0	26.0
OFFICER TOTALS	11.0	45.0	35.0	9.0	0

An officer must see to it that his unit has the best food and dining facilities available. By constant supervision, he will ensure that the facility remains at the highest possible level. Less than 20% of the respondents felt officers ensure that good food and dining facilities are available. Combat Arms and Combat Service Support NCO'S rated officers slightly higher than the total population.

• •	Great	Moderate		Little or
extent	extent	extent	slight extent	no extent
A	В	С	D	E

57. Officers rarely take from subordinates the authority that really belongs to their subordinates.

	PERCENTAGES					
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	E	
NCO TOTALS	5.0	15.6	40.4	29.1	9.9	
COMBAT ARMS	6.9	19.0	37.9	29.3	6.9	
COMBAT SUPPORT	3.8	19.2	50.0	23.1	3.8	
COMBAT SERVICE SUPPORT	2.0	8.0	40.0	32.0	18.0	
OFFICER TOTALS	11.0	55.0	27.0	5.0	2.0	

Leaders must refrain from taking excessive control in the decision-making process. Too much control will inhibit the initiatives of subordinates. Over 20% of the respondents felt officers rarely take NCO authority. Combat Service Support NCO'S were the least positive on this issue at 10%.

Very great	Great	Moderate	Some or	Little or
extent	extent	extent	slight extent	no extent
Α	В	С	D	E

58. Officers feel garrison training is NCO business and only want to participate when it enhances the officer's visibility.

	PERCENTAGES					
	A	<u>B</u>	<u>C</u>	$\overline{\mathtt{D}}$	$\underline{\mathbf{E}}$	
NCO TOTALS	25.5	30.5	23.4	15.6	5.0	
COMBAT ARMS	20.7	27.6	29.3	19.0	3.4	
COMBAT SUPPORT	34.6	30.8	11.5	19.2	3.8	
COMBAT SERVICE SUPPORT	26.0	36.0	22.0	8.0	8.0	
OFFICER TOTALS	0	11.0	25.0	51.0	13.0	

Leaders should be actively involved in garrison training. It would be inexcusable for officers to participate only when it enhances their visibility. Fifty six percent of the respondents felt officers only want to participate in training when it enhances visibility. Many NCO'S were very negative on this issue.

CHAPTER IV

CONCLUSIONS AND RECOMMENDATIONS

CONCLUSIONS

Combat Arms NCO'S frequently scored officers more favorably than Combat Support or Combat Service Support NCO'S did. combat Service Support NCO'S were generally the most negative. One might conclude that when officers are removed from the traditional war fighting leadership roles to the less formal structured, technical oriented management positions, discontent becomes more prevalent. Perhaps this is a positive indicator. Although the cause for the differences in scores is beyond the scope of this study, it may provide a hypothesis for a future study.

The comparison of responses between the NCO'S and officers showed important differences. Clearly, some of the differences can be attributed to the normal subordinate vs superior relationship. However, one can not help but be concerned with the degree to which the NCO'S felt that they were not being properly cared for or allowed to do their jobs. The responses made to other items, such as loyalty, selfless service, and trust, revealed useful information, which indicate officers need to improve relationships with the NCO'S of the future. The differences between the officers and the NCO'S responses reflects the need for major changes in Army leadership training at all levels.

The concept of duty to country assumes a subordination of personal desires. It creates an obligation to personal

excellence. This commitment requires every officer to have a sense of motivation that goes beyond personal gain. The survey indicates leaders lack a genuine interest in soldiers, soldier problems, and soldiers' professional development. The results of this survey indicate great concern on the part of the NCO's that officers are not prepared to subordinate personal ambitions for the welfare of their soldiers.

Leaders must command a level of respect and confidence proportionate to their responsibility. Such respect may be built on many attributes: caring for ones' soldiers would certainly be high on any list. Once again the NCO'S expressed uncertainty that officers are committed to ensuring their soldiers are properly cared for.

There is no way to escape the fact that some individuals will not be able to rise to the top of the organization.

However, it should always be possible to structure the organization in a way that provides for forms of career satisfaction other than rapid progression through a narrowly defined career pattern. Expertise in a given area can provide significant rewards to an individual soldier and provide clear benefits to the Army. The plea from many NCO'S was that they be given more authority to do their jobs and be made a part of the decision making process.

In the life and death arena of military service, loyalty to leadership is required. This loyalty must be earned. We gain loyalty by showing loyalty - not just the superficial

career-enhancing loyalty that everyone likes their boss to see, but loyalty shown when it would be easier to "cop out" on ones' responsibility to lay ones' reputation or promotion on the line for the well being of ones' soldiers. Based on the survey results, NCO'S are not convinced that their officers are loyal to them.

In effect the survey shows both achievements and deficiencies. The fact that senior NCO'S feel some officers have forgotten their commitment to duty should be of concern. Leaders should remember that the best way to demonstrate and teach subordinates is through personal example.

There is no way to build an organization that does not draw upon individual ambition. In many respects ambition is healthy, but a danger arises when personal ambition translates into careerism, which can have a damaging impact on our profession.

The limited scope of this study rules out definitive results, but the results could provide a basis for a study on where we should be going. A great deal of work needs to be done. Studies such as this only scratch the surface in determining conclusive evidence. The bottom line is that the senior NCO'S attending the 1988 Sergeants Major Academy believe officers are not performing effectively in their roles as decisionmakers.

RECOMMENDATIONS

- 1. The scope of the project limits its applicability to other populations within the Army. The fact that there is a leadership problem, real or perceived, is no longer questionable. Based on the above, I recommend a more comprehensive study be conducted by future AWC students.
- 2. Improve both officer and NCO leadership training at all levels to bridge the gap of trust and loyalty.
- 3. Increase command emphasis to ensure officers are involving NCO'S in the decision-making process.
- 4. Involve NCO'S in the training of junior officers.
- 5. Somehow, the Army must down-play the "non-selectee" stigma.

 Career satisfaction should not depend on rapid progression

 through a narrowly defined career pattern.
- 6. Implement more human relations training at all levels of the officer professional development process. Training should include but not be limited to: participatory management, group solidarity, worker satisfaction, conflict, communication, and understanding the worker (soldier).

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APPENDIX I

WRITTEN COMMENTS

Fifty of the 141 senior NCO'S who comlpeted the questionnaire elected to answer the two (2) optional questions and/or provide additional comments.

Fifty of the 54 officers who completed the questionnaire elected to answer the two optional questions and/or provide additional comments.

Due to space constraints it was not possible to include all written responses. I have chosen the more legible ones.

NCO WRITTEN COMMENTS

128. How do you feel officers should best care for their soldiers?

Leve to the NON

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Love us alali

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

REAL TO SERVING THE SECRET OF THE SECRET OF SECRETARIES OF THE SECRETARIES OF SECRETARIES OF THE SECRETARIES

128. How do you feel officers should best care for their soldiers?

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129. How do you feel officers should best utilize the professional talents of the NCO Corps?

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Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? MAX CONCREN FOR THE CALFOR THE CALFORD THE CALF
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps? By Allowing THEM TO UTIL, 22 THEIR TALENTS / EDUCATION.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

re presponsibilité

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Be involved with all aspect of soldier/soldiering

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

There is the experience and abilities, especially of the

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? Be a good listener.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Yes

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

From that they tran the solders for wer. I have trong effectively. Do not worte the solders time.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Help with the planing to rew from their expuns. Believe that NCO: have a brain to thick with

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? LISTENTO NEO'S recommendations & TAKE A PERSONAL INTEREST IN Soldier ROOSEMS.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

) LISTENTO NCO RECOMMENDATIONS (2) TRUST THEIR NCO'S

 (3) GIULTHENCO'S LATTITUDET YOUM TO DEVELOP (Y) BE MORE TOLEMANT OF MISTAKES,

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for theirsoldiers?

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Sites to the NCCs

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? THEY SHOULD KNOW THEIR NCO LEADERS, AND INSULE THAT THOSE NCO'S ARE DOING THEIR JOBS! THEYS SHOULD KNOW THEIR UNITS, AS FAR AS WHATS COINC ON IN THEM.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 ALLOW THE NCO'S TO DO THEM JORS, AND MONITUM PROSPESS Closely.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Start, bein some me

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

print to animine a fection

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

THEY SHOULD BE CHAING FOR THE HEALT,

WELFARE AND MORALE OF SOLDIERS INSTEAD OF THE CAREERS AND DERS

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

THEY SHOULD TRUST AND RELY ON THE EXPERIENCES, AND KNOWLED BE OF THE NCO COPP TO HELP RUN THE ARMY.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? By UNDERSTANDING THEIR NEED:, FAMILES Support and working ENVIRONMENT
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 LET THE NCUS BY THEIR TOES BY A 1 04

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS: NONE

- 128. How do you feel officers should best care for their soldiers? STHET CAIRING FOR THEIR SOLDIERS RATHER THAN THEIR DEE'S & THEHSCLIVES BOLDIERS SOUT THE DAY TO DAY BOOT LICKIES THAT OCCURS.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps? ASK THE NCO THEY AKE DEPLING WITH, THERE IS NOT MUCH COMMUNICATION, IF THEY I'ME JOURT

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

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MY. IN OB WITH 4 YEARS COULD RECEIVE MOLE MY THAN AN EG
6,174 20 YRS.

128. How do you feel officers should best care for their soldiers?

Keep their mouths short and whileye their NOD's.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

by not trying to micromanage the unit's training.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

• ZZZZZZZ SZZZZZZ • POCOSON POCOCZZ PZZZZZO POCOCZZZ • ROCZZZZ • POCOZZZZ POCOCZO PZZZZZZO POC

ADDITIONAL COMMENTS:

- 128. How do you feel officers should best care for their soldiers?

 By Teachin., training the seldiers in his/hr. commend.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 for Iran m

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Mission first, people clways philosophy. Listen.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Rely on them considerably. Always see what they have to offer.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Listen To & Supplication NCO's

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

GIVE PROBLEM TO NCO EVALUATE PLAN OF NCO LEAD EXECUTION TogETHER WITH NCO

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

The harring horest live correct for the Direct structure of the live soldiers.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Learn war every 100 is good at the confidence of and the confidence of a when NCO: fail - make lained a confidence of a when NCO: fail - make lained

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

Overall — I am satisfied with the American Overall — I am satisfied with the American but officers — we have some "problem" individual but the majoriti are professions and conficerd

128. How do you feel officers should best care for their soldiers? Let to know their surdies on a come down of their slaub long enough be know how the with hely live.

129. How do you feel officers should best utilize the professional talents of the NCO Corps? Spand more time developing these talents and intrusting them with responsibilities. Senior NCOS can and would take a lot of the mort look of coficers of allowed.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? Quit workeying about the mext promotion & really look at soldier problems. When mistake are made, look truely at the "whole man" concept. Train, educate and care subordinates. Stay out of Frivate lines of funior anlisted people. For Gods sake quit judging lower enlisted by 129. How do you feel officers should best utilize the unseal criteria. Professional talents of the NCO Corps?

We've better educated now we've not the idio's you think we are. Leave us the hell alone and let us do our 156.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

Quit chaptering mistakes. We the senior NCO's, need to live with our mistakes & train soldiers. Officers seem to accommodate us by chaptering our mistakes. Make us learn our jobs to include

Officers need to quit managing and get back to leading. Hanaging isn't leading

128. How do you feel officers should best care for their soldiers? There are are good the attended and severe with Complex. Communication is the key are the absent together with Senior NCW — we carried from the results I we know what works and what does not!

129. How do you feel officers should best utilize the professional talents of the NCO Corps? To lead and trace when the professional talents of the NCO corps? To lead and trace when the professional talents of the NCO corps? To lead and trace the professional way are subjected in the profession when published in the course making they are start individuals who published unique published at the usuals published.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

lack the proper level of education to cope with high technology - Please allow good with to get the proper level of education. I dentify dead word and get rid up them now! Those you for this apportunity.

128. How do you feel officers should best care for their soldiers?

by AROWING the Soldier, Wening to the UCO, Standing up for what is right even though it may conflict with Experience.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Let him then do his the job, comminded and with together to derive a solution is a given problem Support the NOO

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Police the officers and provide their expectations to the sum or enlisted and allow that NOO to do what is necessary. Do not tolerate somer 1800 some as not willing to do there so.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

with unso officers to educate them on Appearance, MT, promotions (enlisted awards etc.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? Do not get so involved in mission.

 That They forget a boot soldiers.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 Listen To The NCO and Combine knowledge with experience.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

We the Now chance that in in place

FF it ISN'- working, move it on correct it with

the help of higher NCC'S.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Drian upon it, take MAY Use of it. We don't know it all, but me do tome smellinge.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

The conjection of him goods of the unit, see where the provision starts IF it is the 156, move him, and put it is in the 156, move him, and put it is in the dene with any New in the unit Don't keep it in the company, but other see the problems EFTE'S, council Statement, letter of represent much woman.

128. How do you feel officers should best care for their soldiers?

Every - party the term, get oricensel, NOT just to how they Ap you to then SR Roller!

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Recognize Trost and sue to leviled And Congress !-

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

LET NOO'S TRAINS AND TAKE CAME OF Soldier

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

LET NOO'S BE THE MAKEUS and MENTERS OF

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

SECURE OF THE PROPERTY OF THE SECURE OF THE SECUR OF THE SECURE OF THE SECURE OF THE SECURE OF THE SECURE OF THE S

128. How do you feel officers should best care for their soldiers?

The state of the NCOIC suggestions and taken and Making the Sino-

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Pyleting then do the job.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

Control of the property of the party of the

to cracial. Proce the selder had

How do you feel officers should best utilize the professional talents of the NCO Corps?

The latter than the training times are straining.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 Let The 1/100's to their jobs.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

By letting their senior NOOs handle the curing side of the house and accept their advice unless it is obviously talse

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

By demonting their total involvement, accepting their advice, and working with them as a team of Officers should issue orders, give directives, specify commander's intent and their job - intervening only when Thank you for completely

Successfully accom?

- 128. How do you feel officers should best care for their soldiers? By an anny they are trained to see public the soldiers of the soldiers. I shall the was fring of the section of which the section of t
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps? By lesting to their with the start well after the enter with

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

This survey is written in rightime to ecopy commander and high affecting in mind (not pet leaders and X & toyang live)

128. How do you feel officers should best care for their soldiers? welfare their welfare elevation and families support system

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

There soldiers to the site that the sect that the soldiers that the so

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- for their job.
- How do you feel officers should best utilize the professional talents of the NCO Corps?

 Liter, seek advice, sine credit withing

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? Support THEIR SOLDIERS, BE FIRM, BUT HAVE COMPTED. 21-.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? Where Grahams on James Support

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Trakes being day to day operations

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

as leaden should be what you get paid in the

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

te some extent yes become Now how dealt with these problem longer.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

11/1

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? By TAKING CARE THE WEFARE OF THE SCILIERS, AND THEIR FAMILIES,
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

OFFICERS' WRITTEN COMMENTS

128. How do you feel officers should best care for their soldiers?

By total consum. The officer is completely involved in every aspect of the unit the is trained to take case of soldiers the same way he is committed to the mission to the officer has per quater secting for soldiers professional talents of the NCO corps?

We don't. Most of the time we give up on the NCO Corps. The offices Corps is the backbone of our Army, regardless of the lies we tell at our change of command ceremonies.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey

ADDITIONAL COMMENTS:

There are many examples of outstanding NCO and I am a better officer because of having served with them. However, the NCO Corps has never come close to the, level of selfless service which characterizes the officer.

- 128. How do you feel officers should best care for their soldiers?
 - 1. Learn their needs of problems
 - 2. work on quality of support delivery
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?
 - 1. Advisa
 - Z. Execution
 - 3. Soldier training

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 1. Junior officer understand DCO's less mort prone to Stereotypical officer/DCO mistakes.
 - Major problem in off/DCD relations stems from sel difference at junior officer/DCD level. Senior DCO's nucleustand & respect senior officers.
 - 3. Dual cleain of command thru Bettalion is conjuring. Contributes to and fuels. the we/they problems. CSM usually too powerful, undermines junior officers. Polationals

QUESTIONS 128 and 129 ARE OPTIONAL. QUESTIONNAIRE IN THE SPACE PROVIDED.

128. How do you feel officers should best care for their 1. hiser by autoby hand & properly lad. s. Usan equipment is saviceable, family needs are fulfilled, and 3 lumin solding lane a feeling of selfworth, that they be long to - good or games ation; and that what they do in unportaint & worthwhat.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

1. ACO au reofessional colusions, se permison a l'un boaters. Obtais ment to Islan to Ven, hist Ven, and back them? "So experm to Bounness" wany lang - primary it in having a leaching small unto dealing with much personal problems of encluded personal and admissing officers of needed arestance policy changes, and personnel programs.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey

ADDITIONAL COMMENTS:

1. an additional responsability of sewar (8-7-89) NCO's is to train Junio (02-03) officers, (especially at company lund), he funi-officer can be successful unitant some serious mentioning but sent serious by las plt sept, tim sept, 15% Sept or some one to educate him. MCO's can do much to leach the traits surveyed here, and to mose to integraly & competence of the affection corps charged with making its de aron: they as MO will how to compoul.

7. Without proposation declicated, compassionat, serious-unill NCO's - Welvill not survive as an Chury.

128. How do you feel officers should best care for their soldiers? They are the most important asset we have and keed to be cared for accordingly. They want to be treated with the same suggest that we want or demand from them. They need to know that they are well trained and tough - suf- confedence is cutical a Solding.
129. How do you feel officers should best utilize the professional talents of the NCO Corps?

They are the first line trained - we must had the presently and supported responsible for the individual stiff, training of our soldiers. They must fromly the officers with soldiers who are technically and textually trained at the questionnaire in an envelope and return it to the survey

at our grade who don't allow now to " do their thing". They are about that a young now will make a mustake that will "COST them". One of the best measurements for a well trained that is to take the officer away and see how the unit perform. I affect a way, the same procedure is trooped are is useful in showing an now that is trooped are is useful in showing an now that is trooped are is useful in showing an now that is trooped are is useful in showing an new first trained.

Jos many officer don't know her to the a settler go". I thenk the NTC is teaching us to do a settler

Jos g Huli- --- R.S. Sood Survey

128. How do you feel officers should best care for their soldiers? By Demandence Mean Standards to letterally ever men, and then to house stome mer and the followers. The house stome mer and the followers. Checkers, checkers, checkers. Toche on teasing to the war, while ensurement that soldier livens standards are as also as possible. Allow the mention were where NCU's are en the process of spekence excallence. About down "— make NCO's do there ps; toch them to be responsible. NCU's are lasyousiale for individual soldier preparation and tratation; contices he responsible for collective the majoration 129. How do you feel officers should best utilize the professional talents of the NCO Corps? Pick-out the trust top quality are who are responsible and totally professional. Constantly keep them with soldiers so they can coach a teach young are's — in these mould. There thuse good accide the make, so others will catch-on and hope tally emulate.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

Goard. Certainly we have super hard-driving, take charge; self-interesting pro's, but they are a wall minority. The majority of our NO's are laid took, and technically projected and will work the fewered hours possible. Elleffelling Tremmens that they are a generally work the fewered hours possible. Elleffelling Tremmens that they for agenting case for their soldiers. The weathest New Amel is Ele and E7. To ensure that the soldiers is disciplined, thursed, and cased for officer must be technically priced, set high standard, and chark constantly that those standards are met. Touch and Court working those stations with potential Condensity; clearing heart those who can't cut it. Tours those thank good Neo's to aperate independently, and team their own. Tom, the New challenge is they a complex one, and my feelings and deep in the subject. will be more than larger to discuss in clatar? with you if you 'se like Space here is not acknown in clatar?

128. How do you feel officers should best care for their soldiers?

UNDERSTAND WHAT SOLDIERS ARE ALL ABOUT! LEAD THEM, TRAIN THEM AND ORGANIZE THEM.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

TRAINERS, LEADERS AND EXECUTORS.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Train their well for their wantine job:

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

To train soldiers in intilidual skills + to

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their En belincing muches pomentat rigid and demanding expectations

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Selecte mon - expect failure occasionelly - teach of train - bull of the sent of considering of relying on the NEO judgement the sure amore and at son - I frenkly do not know how you can do otherwise

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

His of generalize to the officer corps as a whole - only partly succeeded at this.

- 128. How do you feel officers should best care for their soldiers?
 - Know them
 - Demonstrate concern
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?
 - Allow them to do their part Neve crecht when due

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers?
 - . TRAINING
 - . FAIR + IMPARTIAL POLICIES
 - · FERT SELF + UNIT CONFIDENCE
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?
 - · GIVE THEM REAL RESPONSIBILITY
 - · SUPPORT THEM
 - · INSURE FEM + ÉVALUATE TECHNICAL + TACTICAL DUALIFICATIONS
 - . HOLD THEIR FEET TO THE FIRE.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

A foldier who is well framed, well maintained is cared for.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

AS TOMINETS OF SOLLIETS.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? By insuring they are well-trained and can der every mission; and by insuring that then families needs are taken care of

129. How do you feel officers should best utilize the professional talents of the NCO Corps? By allowing NCO; to do NCO business, and places their making latitude in accomplishing their missions will latitude in accomplishing their missions will latitude in accomplishing their missions will latitude.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Be concerned about the individual
Liver participation with wants, and the professional talents of the NCO Corps?

KNOW their NCO's strengths is weaknessed be the trengths a help them is improve their works.

With exercise help.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers?

 GET THE NCO INVOLVED.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 HELD ENERGIZE THE NCO CORRS TO POLICE ITS OWN

 RANKS!

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Be howerd since me renaming expect to their needs

the mercent it Be mindme to there meeds

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Liaixing rejection to discology a plan in the final form the final and from the final and from the final and from the final and from the final and final final form.

And proofer a second of the final

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Level is a flow on a controlled had as any

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Tarant opproductions for 1 constitute to have a confidence of the 11 - miles

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Let the now corps its soldin humins at the lower opplicable level.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

as first line leaders / example / teacher / doers / - the man in change!!

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Gol muracura, totale in thement and it total yenteric - on & Helit.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Exploit whatever talent desplayed to the mex.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

FOR THEIR SOLDIERS

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

EXECUTION OF TRAINING PROGRAMS

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

By training their soldiers tough to Survive in combat and look to their personal /family needs.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

By sitting down with your NCO's and assigning them a mission — then stand back — let them do it And hold them responsible for accomplishing thank you for completing this survey. Please place the guestioinnaire in an envelope and return it to the survey monitor.

your decisions (or those of higher lower headquarters) will import on your soldiers.

129. How do you feel officers should best utilize the professional talents of the NCO Corps? Take advantage of their training, SKIND, & advice. Use them to Training, lead soldier; to set entirally should be soldier; to set entirally should be soldier; to set entirally should be soldier; to set entirally should be soldier; to set entirally should be soldier; to set entirally should be soldier; to set entirally should be structured to the professional talents of the NCO Corps? Take advantage of their training, skills, set entirally should be structured to the notion of the NCO Corps?

Thank you for completing this survey. Please place the question naire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? By ENSURING THEY ARE TRAINED & LISTENCED AND BUTH THEY + THETR FAMILIES ALE CARED FOR.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

BY LETTING NOOS BE IN THE FOREFRONT OF
ACTIVITIES AND PERMITTING THEM TO PCKY AN
ACTIVE & INVOLVED ROLE IN THE ORGANIZATION!

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers?

 The previous of which the conditions of the control of the
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 Occupt advice and opinions freely. Theorems that NCO's who some species and adjusting, trust them to do them best to and the good and the corrector action when they can't

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? (1,10,5,45 (1,10,5,45 (1,10,45)) for the soldiers. The soldiers of the soldiers of the soldiers of the soldiers of the soldiers of the soldiers. The soldiers of the soldiers of the soldiers of the soldiers of the soldiers.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Seek a Support Concerned, Tillerted, innovative NCO's

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

As trainers and leiders

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers?

 Be Competint

 Be hownt
 - Be ethical
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 Give them make Responsibility

include them in planning (Get their richs)

It so them to tench / Menter yang soldiers

Hare them set the standards (Withorficer direction) Foreseelle

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

to survive (combats to. 11s); é do be and demand discipline, layalty & deducation

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

- They've the doors - let them als!

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? Grane they are well travel, Challenger, and coned for with genine ancer. Entere they are paid, primated, and recognized for their contribution.

How do you feel officers should best utilize the professional talents of the NCO Corps?

Use the expected, accuse, and for that hater to make our soldiers and constructed that there is trained and more prepared for war. Him trained and more prepared for war, him NCO's the author, to dominate their talents.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Les them well-trained.

Take care of professional developments:

Circ to their personal y family liver.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

NO: are the operators. Should be given recommendation the execution of plans and programs

Officers plan, supervise of help propule NCO: for the possion.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? Luten carefully

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Ask opinions and suggestions

Cistin & Response

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers?
 - KEEP them Informed
 - SHARE their Hordships
 - Know where & how they live (Families)
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

- STrong NCODP Program
- Fix Responsibility at NCO level for their Areas, AND
Hold them Responsible.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

By listening and cloing as konistly
as kinning sossible.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

(In Trainill and Madible)

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

In they are and stay tocheally and technically computed. Set a good example. Take a genuine interest in their lives.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Trust them. Give guidence, then give Freedom to comply. Counsel often. Set standards high and enforce. Be tain. Reward + puruls as appropriate. Be encouraging.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

The like adults give them uppersulf put them them the authority to accomplish the Joh- punch adult assurance when reduct a requisited or planting but them there there were upon reduct a requisited or planting but them there were the upon reduct a requisited or planting but them there were the upon reduction and upon reduction of the course but them there were the upon reduction and upon redu

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Training soldiers

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

EDURATE

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

PICK ONLY BEST FOR PROBOTION. TOO MARY SURVIVORE.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers? By allowing NCO; to conduct NCO Bus ress.

Ond to be appreciative and waters of autoceness to soldiers health wetare and problems. Officers need to be sensitized to the entire Corps by expressing concern, this is done by establishing programs that weathing to the soldiers problems than a variety of soldiers are arrived.

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

By appreciations of the NCO Corps?

By appreciations of the NCO Corps?

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? 1. Provide realistic, challenging training
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 1. as principal trainers.
 2. as advisors on all enlisted matters.
 3. To maintain standards & discipline.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

1) Train How for combat

2) Understand personal needs and ensure they are met.

3)

129. Be a human being ? Communicate Communicate Communicate?

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

1) More responsibility; more authority to NCO Corps

a) Train, develop junior NCO."

3) Assume duties now excuted by officer corps.

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers?
 - 1. Marke sue there trained as well as possible for their waterine mission 2. Make sue they but all their prof. dev. gates schools, etc.
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 Let them sun NCO/enlisted officers + ting

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

Animal a posture commal and sale a sale and sale

128. How do you feel officers should best care for their soldiers?

- shoride meaningful mission challenge.

- Stive opportunities for reward; fair & gust punishment

- Expect standards to be recognized of met

Lead of care (let them know & show)

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

- Partners in leadership, Developers of grenlisted.

- Evaluator of mid of Su enlisted.

- Conduct of individual training (Iteval w/ officers)

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

In boing this on recent associations with a broad range of officer (\$ wo) from platon thru MACON level. Myority are excelling. Get. pracetime resourcing (A & personnel who tages) are daily challenges & distractors. By all measures, a meaningful unit mission and fair opentugues a leadership, are the best factors for a successful unit. NCO's want to get the job done right. The volume of work, never ending, drains away the feeling "that" The Army " saice.

- 128. How do you feel officers should best care for their soldiers?
 6000 TRAINING
 6000 DISCIPLING
 PERSONAL INVOLVENDAT
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 PROHIBIT OFFICERS FROM DIRECT DELING WITH EM.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

THE PBLM W/ THE ARMY IS THAT OFFICERS DON'T PROPERLY USE NOO'S & MIO'S DON'T . KNOW HOW TO DO THETE JOBS.

128. How do you feel officers should best care for their soldiers?

LISTEN PAZICIPATE Leel

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

2. Send All Newly prospect E-5, to NICA W/W BILLS

1) 13. It I www. 1850wicke.

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

- 128. How do you feel officers should best care for their soldiers? Make sever They are trained & prepared for combat. It's creminal to think that Soldiers could be sent into combat upprepared!
- 129. How do you feel officers should best utilize the professional talents of the NCO Corps?

 Officers should plan and let the NCO's exercte.

 Hive them vission type orders and let them her with the back!

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

Their to should for wor and look after familier

129. How do you feel officers should best utilize the professional talents of the NCO Corps?

Let the NO fall Change - Morethe & your fit then do their job

Thank you for completing this survey. Please place the questionnaire in an envelope and return it to the survey monitor.

128. How do you feel officers should best care for their soldiers?

TREAT Soldiers the way you want to be treated.

129. How do you feel officers should best utilize the

Since Sure the NCO Corps?

Seve Sergente the lattitude to do these study

If they cannot, they get rid of those who do not,

Thank you for completing this survey. Please place the questioinnaire in an envelope and return it to the survey monitor.

ADDITIONAL COMMENTS:

Good Survey